

Privacy & Data Protection Policy

1. Our Commitment to Privacy

All Entry Solutions Ltd ("AES", "we", "us", "our") is committed to protecting the privacy and security of all personal information we handle.

We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This notice explains how we collect, use, store, and share personal data relating to employees, customers, suppliers, subcontractors, partners, and visitors to our website.

2. Who We Are

All Entry Solutions Ltd

Registered in England & Wales No. 15985522

Registered Office: 61 Bridge Street, Kington, HR5 3DJ

Data Protection Manager: Kelly Coward

For any questions or to exercise your rights, email info@allentrysolutions.co.uk.

3. Personal Data we Collect

We may collect and process the following categories of information:

3.1 From customers and site users

- Contact details (name, company, address, phone, email)
- Site details, enquiries, and service records
- Payment and invoice information

AES35 V1.0
Silvia Teixeira
17/10/2025



Registered Address:
61 Bridge Street, Kington, HR5 3DJ



Trading Address:
5 Back Street, Ash, TA12 6NY



Website:
www.allentrysolutions.co.uk



Email:
info@allentrysolutions.co.uk



Phone Number:
0345 257 2345

- Communications, feedback, and reviews

3.2 From suppliers, subcontractors, and partners

- Business contact and payment information
- Qualification, insurance, and compliance documentation

3.3 From employees, applicants, and workers

- Personal identification and contact details
- Employment, payroll, and performance data
- Training, health & safety, and certification records

3.4 From website visitors

- Technical data such as IP address, browser type, device identifiers, and usage statistics (via cookies and analytics tools).

We collect data directly from you or, where necessary, from public sources or third parties such as background-check providers, HMRC, or credit-reference agencies.

4. How We Use Personal Data

We use your information to:

- Deliver and manage our products and services
- Manage employment, payroll, and supplier relationships
- Comply with legal and regulatory obligations
- Respond to enquiries and provide customer support

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- Maintain site and system security
- Improve our services and website performance
- Meet health & safety and insurance requirements

We process data only where a lawful basis applies under UK GDPR, such as:

- Contractual necessity – to perform our contract with you
- Legal obligation – to meet statutory duties (e.g., tax, employment, safety)
- Legitimate interests – to manage and improve our operations
- Consent – when you've clearly agreed (e.g., marketing emails)

You may withdraw consent at any time by contacting us.

5. Sharing Personal Data

We may share personal information with:

- Trusted service providers (e.g., payroll, IT, hosting, marketing, security)
- Professional advisers (accountants, legal counsel, auditors)
- Regulatory bodies, insurers, or authorities where legally required
- Contractors and engineers working on our behalf

All third-party processors are contractually bound to handle your data securely and lawfully.

We do not sell or rent personal data to any third party.

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6. Data Security

We implement technical and organisational measures to safeguard your information, including encryption, secure servers, restricted access, and staff training.

All employees and contractors have a duty to protect data confidentiality.

7. Data Retention

We keep personal data only as long as necessary for the purpose collected and to meet legal, accounting, or insurance obligations.

When no longer required, data is securely deleted or anonymised.

8. Your Rights

Under the UK GDPR, you have the right to:

- Access your data
- Request correction of inaccuracies
- Request deletion (where applicable)
- Restrict or object to processing
- Request data portability
- Withdraw consent at any time
- Lodge a complaint with the Information Commissioner's Office (ICO) at www.ico.org.uk

To exercise your rights, contact info@allentrysolutions.co.uk or write to our registered office.

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9. Cookies and Website Tracking

Our website uses cookies and similar technologies to improve functionality, analyse traffic, and personalise content.

Essential cookies are required for site operation. Non-essential cookies (e.g., analytics) are used only with your consent.

You can change or withdraw consent at any time via your browser settings or our cookie banner.

For full details, please see our Cookies Policy.

10. Links to Other Websites

Our website may contain links to other sites. We are not responsible for their content or privacy practices. Please check their own policies when visiting those sites.

11. Updates to This Policy

We may update this Privacy & Data Protection Policy from time to time.

Any changes will be posted on this page with a revised "Last updated" date.

Please check periodically for updates.

12. Contact us

For questions, data-access requests, or complaints, please contact:

Data Protection Manager – Kelly Coward

info@allentrysolutions.co.uk

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